

Team Leader Management Programme

Workshop One - Introduction/Scene setting

Workshops Two and Three - Managing yourself

- confident communication
- interpersonal skills
- conflict
- resilience and stress

Workshops Four and Five - Managing others

- Team processes
- Organisational culture
- Manager as coach to develop others
- Managing performance
- Dealing with change

Workshops Six and Seven - Managing Processes

- Setting goals
- Time Management
- Quality Improvement
- A systems approach
- Problem Solving

Workshop Eight - Bringing it all together



People // Process // Performance

TAKING YOUR BUSINESS TO THE NEXT STEP

GET IN TOUCH
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